



Attorney's Docket No. 5577-217

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor: Brabson, et al.

Group Art Unit: Unknown

Serial No.: 09/760,975

Examiner: Unknown

Filed: January 16, 2001

For: **METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR PROVIDING TRANSACTIONAL QUALITY OF SERVICE**

Date: March 8, 2001

Commissioner for Patents
Washington, DC 20231**INFORMATION DISCLOSURE STATEMENT
CITATION UNDER 37 C.F.R. § 1.97**

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. It is requested that these documents be considered by the Examiner and officially made of record in accordance with the provisions of 37 C.F.R. § 1.97 and Section 609 of the MPEP.

No item of information contained in this Statement was cited from a foreign patent office in a counterpart foreign application.

Respectfully submitted,

Timothy J. O'Sullivan
Registration No. 35,632Myers Bigel Sibley & Sajovec
PO Box 37428
Raleigh NC 27627
Tel (919) 854-1400
Fax (919) 854-1401**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231, on March 8, 2001.

Traci A. Brown

Date of Signature: March 8, 2001